**BIDV Visa Vietnam Premium Complimentary Dining Program**

 ***1 .Incentives:***

**Layer 1: Exclusive offers for BIDV Visa Infinite**
Combos of complimentary one main course and complimentary one dessert/ soft drink

**Layer 2: Offers for BIDV Visa Infinite and Visa Platinum**
BIDV Visa Infinite: Complimentary two main courses
BIDV Visa Platinum: Complimentary one main course

**Layer 3: Offer for BIDV Visa Infinite, Visa Platinum**: 10% discount on total bill (food only) at the participating restaurants in Layer 2 for BIDV Visa Infinite, BIDV Visa Platinum.
***2. Program Validity***
• Program is valid till 30 September 2020
• Valid when dining from 2 persons and above

***3. Dining Bookings Distribution***• Total cap of 42combos of complimentary main courses and complimentary desserts/ soft drinks per month for Layer 1
• Total cap of 450 complimentary main courses per month for Layer 2.

***4. Booking Conditions***
• All diners who make reservation under the program must be BIDV Visa Infinite/ Platinum cardholders.
• In case a cardholder failed to reserve for complementary courses due to cap exceeded, he/she will be supported to book table in conjunction with any available privileges at the restaurants participating in the program.
• Cardholders are eligible for the complimentary main course(s) if they order other foods and beverages (e,g. starters, desserts, drinks, etc) and pay with Visa cards. To avoid any doubts, cardholders are not eligible for the complimentary main course(s) if they do not order any foods and beverages.
• The next booking can only be proceeded after the current booking is used.
• To ensure the rights of cardholders for redemption and merchants, the cardholders are required to bring the card used at booking and the merchant will check this card before payment of the bills.

***5. Booking Period:*** Booking is to be made at 1 day in advance.
***6. Key Booking Process***
• Booking is to be done via Visa Vietnam Premium Complimentary Dining Hotline and website. Cardholders will not be granted the complimentary main courses at participating restaurants without booking through Visa Vietnam Premium Complimentary Dining Program.
• Acceptance/change of dining booking is at the discretion of the restaurants and is subject to the availability.
• Visa Vietnam Premium Complimentary Dining Program cannot be used in combination with other promotion available at the restaurants.

***7. Fees and Charges***
• Visa Infinite Cardholders enjoy one combo of complimentary main course and complimentary dessert/soft drink at the restaurants Layer 1 when dining from 2 persons and above.
• Visa Signature/Visa Infinite Cardholders enjoy two complimentary main courses at the restaurants Layer 2 when dining from 2 persons and above.
• Visa Platinum Cardholders enjoy one complimentary main course at the restaurants Layer 2 when dining from 2 persons and above.

***8. Fees Payable at Restaurants***
• Cardholders are required to pay for other fees that they have incurred at the restaurants with their Visa Platinum/Signature/Infinite cards.

***9. Cancellation, No Show, and Amendment:***
Cancellations or no show to a confirmed booking is subject to fees which may be charged directly to the cardholders’ card accounts as follows:
• Cancellation made before 2 hours prior to dining time is allowed.
• Cancellation made within 2 hours prior to dining time or no show shall be counted as one booking of such month, based on the date of booking.
• Maximum 2 times of amendment to a confirmed booking shall be allowed free of charge under the program. Amendment includes change of time/date and/or a change of restaurants as long as the change of restaurants happens 2 hours before the confirmed time. If cardholder fails to dine at his/her 2nd amendment, his/her booking shall be considered as cancellation.
• Change of restaurants 2hrs after the confirmed time shall be considered as a cancellation of the booking, which shall be counted as one booking of such month, based on the date of booking.

***10. Merchant Terms and Conditions***

***-*** Any enquiries relating to reservations may be directed to Aspire Lifestyle via Visa Vietnam Dining Program **Hotline: 028 38240515 or email to visadining@aspirelifestyles.com** who will assist to liaise with the relevant merchant.
For any queries or complaints related to the Offer, please contact the merchant directly.

-Offers as shown are based on information provided by the Merchant. Any claim, complaint or dispute of any nature arising out of or in relation to the procurement, or attempted procurement by the cardholder of any goods and/or services under this offer (each a “Claim”) shall be settled by the Visa Cardholder directly with the Merchant, and Visa Cardholder shall not make any Claim against Visa.

- For the avoidance of doubt, while Visa has facilitated this Offer for the benefit of Visa cardholders, the Merchant is the sole provider of all goods and/or services under this offer. Accordingly, the Visa Cardholder understands, acknowledges and agrees that the procurement by him/her of any goods and/or services under this Offer shall constitute a contract solely between the merchant and him/her, and Visa is not, nor will become, a party thereto.
By utilizing or attempting to utilize any of the goods and services under this Offer, the Visa Cardholder understands, acknowledges and agrees that to the fullest extent permitted by law, Visa shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or attempted usage of the Offer or goods and/or services provided under the Offer.